

## QUESTIONS?

If you want to make your voice heard, if you want a system and a country that respects the rights of clients:

Contact the  
Empowerment Council

**BECOME A MEMBER**



### CONTACT US AT:

#### College Street Site:

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# THE EMPOWERMENT COUNCIL

A Voice for the  
Clients of CAMH



## ACTIVITIES OF THE EMPOWERMENT COUNCIL

- Consulting clients, through meetings, about people's needs, wants, experiences and thoughts.
- Advocating for what is important to clients to whatever body is most effective for achieving clients' priorities: CAMH, the government, the courts.
- Working at effecting change at CAMH by having a meaningful voice at committees, focus groups, working groups, etc.
- Educating clients and others about client rights, from the CAMH Bill of Client Rights to rights and freedoms protected by the Canadian Charter.

## THE EMPOWERMENT COUNCIL WILL:

- Advocate on a system wide level on behalf of mental health and addiction clients.
- Provide or facilitate educational events for clients. Advocate for client access to information.
- Educate and sensitize mental health professionals, addiction workers, and other members of the community.
- Ensure the client perspective is represented at CAMH through participation on relevant committees, working groups, etc.
- Increase client empowerment by enhancing client decision – making power. Trying to hold the system accountable to clients.

## BILL OF CLIENT RIGHTS

*Right to be Treated with Respect*

*Right to Freedom from Harm*

*Right to Dignity and Independence*

*Right to Quality Services that Comply with Standards*

*Right to Effective Communication*

*Right to be Fully Informed*

*Right to Make an Informed Choice, and Give Informed Consent to Treatment*

*The Right to Support*

*Rights in Respect of Research or Teaching*

*Right to Complain*